

Case Study: Tipperary County Council

The Customer

Tipperary County Council was established under the Local Government Reform Act 2014. Today there are 40 elected members representing 5 Municipal District of Clonmel, Carrick-on-Suir, Cashel-Tipperary, Templemore-Thurles and Nenagh, and a staff of over 1,000.

Our Relationship

transACT Technology Solutions are a trusted advisor to Tipperary County Council in regard to digital workplace solutions to enable staff and citizens to collaborate more effectively.

Business Challenges

Tipperary Council is a geographically large local authority and faced demands when bringing together staff and members for larger meetings. Additionally, the challenges of the Covid-19 pandemic, a solution was required to enable a hybrid model for council meetings and wider collaboration.

Whilst other companies felt the council were asking the impossible, transACT were delighted to take on the challenge of providing a unified solution across multiple sites already with an existing and diverse set of technologies.

Solutions

The project scope and key objectives were to build a unified solution across multiple sites already with an existing and diverse set of technologies. Within a range of historic buildings and large, important meeting spaces, transACT deployed Zoom communication systems along with a custom-developed camera tracking system.

The software solution enables cameras to automatically focus upon the individual speaker or speakers via the existing installed debating systems. With council chambers hosting dozens of members, this feature brought the remote viewers right into the debate.

Outcomes

All software was developed in-house by the transACT team. The installed systems bring people together to join their discussions, regardless of whether they are in different council buildings or fully remote. The Zoom features also allow native remote viewing, aiding transparency in decision-making and allowing local residents to engage in local government from the comfort of their own home or even on a mobile device.



“ The digital workplace project has transformed collaboration across the council, improving employee communication and the way we can engage and support members of our community ”

